Arun Thomas

AC Technician (HVAC)

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PERSONAL STATEMENT

AC technician with 5 years of experience in installation, servicing and repair of split, window, cassette and VRF air-conditioning systems. Skilled in brazing, vacuuming, R32 and R410A gas charging and inverter PCB fault finding, with strong customer-handling skills from authorised service centre work.

WORK EXPERIENCE

HVAC Technician · Coolbreeze HVAC Solutions Pvt Ltd, Kochi — Mar 2023 – Present

- Install and commission VRF systems of 20 to 60 HP in offices and hotels, including copper piping, brazing, nitrogen pressure testing and vacuuming.
- Completed 14 VRF projects with zero refrigerant leak call-backs in the first year after commissioning.
- Carry out quarterly AMC servicing for 9 commercial clients covering about 420 indoor units.

AC Service Technician · Malabar Cooling Service Centre, Thrissur — Jul 2020 – Feb 2023

- Attended 6 to 8 home service calls a day for split and window ACs, including installation, gas charging and PCB replacement.
- Diagnosed inverter AC error codes using a multimeter and service manuals, raising first-visit fix rate from 71% to 88%.
- Maintained a customer rating above 4.6 out of 5 on the brand's service app for 2 years.
- Explained warranty terms and preventive cleaning to customers, adding about 60 AMC contracts a year.

EDUCATION

ITI in Refrigeration and Air Conditioner Technician (NCVT) · Government ITI, Kalamassery, Ernakulam — 2018 – 2020
Grade: 84%

SKILLS

Split, window and cassette AC, VRF installation, Brazing and flaring, Vacuuming and gas charging (R32, R410A, R22), Inverter PCB fault finding, Nitrogen pressure testing, Chiller and AHU basics, Electrical wiring for AC units

CORE SKILLS

- Customer handling
- Preventive maintenance
- Troubleshooting
- Service reporting
- Safety awareness

CERTIFICATIONS

Good Servicing Practices in Refrigeration and Air Conditioning (HPMP training) · Ozone Cell, MoEFCC — Aug 2021

VRF Installation and Commissioning Training · Manufacturer training centre — Jun 2023

LANGUAGES

Malayalam · Native, English · Professional, Hindi · Conversational

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