Aisha Khan

Cabin Crew

aisha.khan@example.com • +91 99XXX XXX86 • Mumbai, Maharashtra • linkedin.com/in/aisha-khan-example

PERSONAL STATEMENT

Cabin crew member with 4 years of flying experience on domestic and short-haul international routes, including 2 years as a senior crew on A320 aircraft. Trained in safety and emergency procedures, aviation first aid and premium passenger service, with fluent English, Hindi, Urdu and Marathi and conversational Arabic.

WORK EXPERIENCE

Senior Cabin Crew · SkyIndus Airways, Mumbai — Jan 2024 – Present

- Lead the cabin on A320 flights to 18 domestic and 5 Gulf destinations, briefing a team of 3 to 4 crew before each sector.
- Flown 2,100+ hours with a clean safety record and 100% pass rate in annual SEP and first aid recurrent checks.
- Handled 3 in-flight medical incidents, including a passenger with breathing difficulty, coordinating with the captain and a doctor on board.
- Raised onboard sales of meals and merchandise by 21% on assigned sectors through clear announcements and personal recommendations.

Cabin Crew · SkyIndus Airways, Mumbai — Jun 2022 – Dec 2023

- Performed pre-flight safety checks, passenger boarding, safety demonstrations and service on up to 5 sectors a day.
- Assisted passengers with reduced mobility, unaccompanied minors and families with infants in line with airline procedures.
- Received 25+ written passenger compliments and the base's Service Star award in 2023.

EDUCATION

Diploma in Aviation, Hospitality and Travel Management · Western Institute of Aviation and Hospitality, Mumbai, Maharashtra — 2020 – 2021
Grade: A grade

B.A. in Psychology · University of Mumbai, Mumbai, Maharashtra — 2017 – 2020
Grade: 68%

SKILLS

Safety and emergency procedures (SEP) · Aviation first aid and CPR · A320 cabin operations · In-flight service · Passenger announcements · Onboard sales · Crew resource management · Grooming standards

CORE SKILLS

- Calm under pressure
- Passenger care
- Teamwork
- Cultural awareness
- Leadership

CERTIFICATIONS

Initial Cabin Crew Training (DGCA-approved programme) · SkyIndus Airways Training Centre — May 2022

SEP and Aviation First Aid Recurrent · SkyIndus Airways Training Centre — Mar 2026

LANGUAGES

English · Fluent · Hindi · Fluent · Urdu · Native · Marathi · Professional · Arabic · Conversational

HOBBIES & INTERESTS

Swimming, yoga and travel photography

MakePerfectResume · Free