Divya Shetty

Software Tester

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PERSONAL STATEMENT

Software tester with 2 years of manual testing experience on web and mobile banking and e-commerce applications. Writes and executes test cases, logs defects in JIRA, runs regression cycles, supports UAT and does basic API testing with Postman. ISTQB Foundation Level certified.

WORK EXPERIENCE

QA Engineer (Manual) · **Chamundi Software Services Pvt Ltd, Mysuru** Sep 2024 – Present

- Design and execute 600+ test cases per release for a retail banking web and mobile app covering accounts, UPI payments and fund transfers.
- Log and track defects in JIRA with clear steps, screenshots and logs; 92% of reported defects were accepted as valid in the last 4 releases.
- Run smoke, sanity and regression cycles in fortnightly sprints and maintain the regression suite in TestRail.
- Test REST APIs in Postman for status codes, response data and negative cases, finding 18 critical issues before UAT.

QA Intern · **Kaveri Qualitech, Mysuru** Feb 2024 – Jul 2024

- Executed functional and cross-browser test cases for an e-commerce website on Chrome, Firefox and Safari.
- Wrote 150 test cases from user stories and mapped them in a requirement traceability matrix.
- Tested layouts and payment flows on 10 Android and iOS devices.

EDUCATION

B.E. in Information Science and Engineering · **Vidyaranya College of Engineering, Mysuru** 2020 – 2024

Grade: 7.4 CGPA

SKILLS

Manual testing · Test case design · JIRA · TestRail · Postman · SQL (basic queries) · Regression testing · Mobile app testing

CERTIFICATIONS

ISTQB Certified Tester Foundation Level (CTFL) · **Indian Testing Board (ISTQB)**
Dec 2024

LANGUAGES

English · Professional

Tulu · Native

Kannada · Fluent

Hindi · Conversational

CORE SKILLS

- Boundary value analysis
- Defect reporting
- Requirement analysis
- UAT support
- Attention to detail

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